

## HITACU

## Community Profile

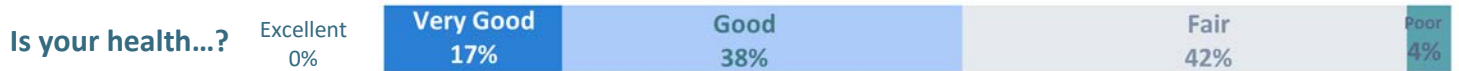
### Visiting your family doctor

Do you have a family doctor?  
**YES 100%**  
**NO 0%**

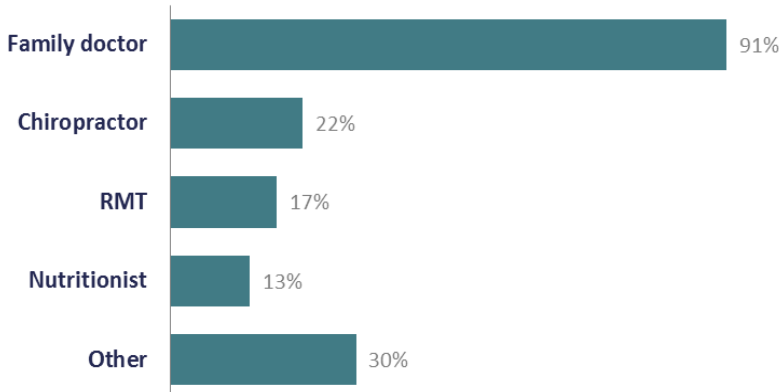
Is your doctor in Hitacu?  
**YES 4%**  
**NO 96%**

Top issues affecting access to a family doctor in Hitacu:  
**Waiting time at the doctor's office 52%**  
**Getting a timely appointment 52%**

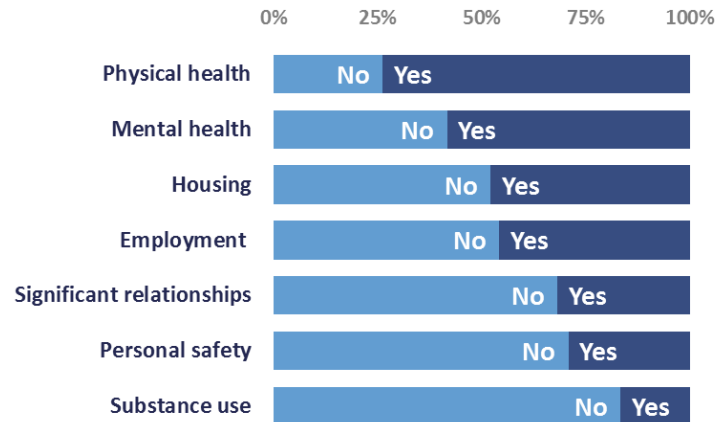
### Your health



### Who manages your health concerns?



### Are you concerned about your...?



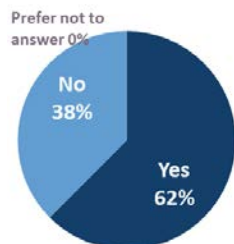
### Using the Emergency Room

Have you ever used the ER for a non-emergency?  
**YES 63%**  
**NO 38%**

Why do people go to the ER for a non-emergency?  
**Doctor's office was closed 60%**

### Living with a chronic condition

Do you have a chronic condition?



How much does your chronic condition interfere with everyday life?



## Looking ahead – community needs

### Top 3

topics people want to learn more about:

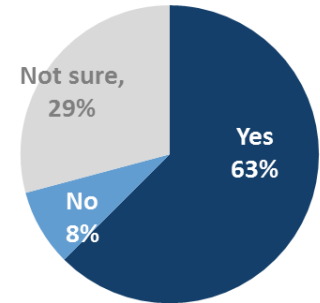
- ✓ **Adult mental health /substance use** 81%
- ✓ **Nutrition** 57%
- ✓ **Anxiety and depression** 52%

### Top 3

services that could be added or improved:

- ✓ **Physical Therapy** 70%
- ✓ **Child/Youth Mental Health** 48%
- ✓ **Senior Care Facility** 39%

Are you open to using telehealth?



## Who answered this survey?



**24** total number of survey respondents from Hitacu (this report)  
(StatsCan 2011 Population 18 and older is 160)



**35-44** median age of respondents from Hitacu (this report)  
(StatsCan 2011 median is 30.3)

**303** total number of survey respondents across all west coast communities  
(see the full regional report)

### About this report

This survey is one of the tools the Division of Family Practice uses to learn about health care needs and experiences of residents on the west coast of Vancouver Island. This 'Community Profile' reflects responses from Hitacu only. For more info, or the full regional report for all west coast communities, contact Abbie MacPherson [amacpherson@divisions.bc.ca](mailto:amacpherson@divisions.bc.ca)